

FBA NEWSLETTER

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--- NEWS

2023 GUANGDONG-HONG KONG-MACAO GREATER BAY AREA PAY AND BENEFITS SURVEY (粤港澳大灣區薪酬及福利調查)

Teaching and Learning

Service

The 2023 Guangdong-Hong Kong-Macao Greater Bay Area Pay and Benefits Survey (粵港澳大灣區薪酬及福利調查) Results Presentation and Press Conference (Macau) was held on October 25 2023 in the Faculty of Business Administration building in the University of Macau. University of Macau joined the Guangdong-Hong Kong-Macao Greater Bay Area Annual Pay and Benefits Survey as a supporting unit in 2022 and as a co-organizer unit in 2023. It is expected that the annual survey project will serve to inform the pay and benefits research and practices in the Greater Bay Area.

The event began with a welcome speech by **Prof. Jacky HONG** (洪福來教授), Head of the Department of Management and Marketing. Representatives of three other organizer and co-organizer units of the survey project (Hong Kong Baptist University, Hong Kong People Management Association, and Macau Greater Bay Area Human Resources Association) then presented the survey results, which was followed by a guest speech on pay and benefits management delivered by Mr. Keith LEI, Senior Vice President of Human Resources and Sustainability (MGM). More than 40 FBA faculty members and students also attended the meeting.

For more details, please visit: https://fba.um.edu.mo/2023-guangdong-hong-kong-macao-greater-bay-area-pay-and-benefits-survey/



Kick off the Guangdong-Hong Kong-Macao Greater Bay Area Annual Pay and Benefits Survey Result Presentation and Press Conference



Group photo

UM TEACHING EXCELLENCE AWARD RECIPIENT PROF. FIONA YANG GAVE A TALK ON EVOLUTION OF TEACHING PHILOSOPHY

Teaching and Learning

Service

The University of Macau (UM) held the UM Teaching Excellence Award Seminar on 1st November. **Prof. Fiona YANG (楊曦教授)**, assistant professor in the Department of Integrated Resort and Tourism Management of the Faculty of Business Administration and the recipient of the UM Teaching Excellence Award for the 2022/2023 academic year, gave a talk titled 'From Product Management to Experience Management: The Evolution of My Teaching Philosophy'.

In his speech, Vice Rector Prof. Michael HUI (許敬文教授) said that UM attaches great importance to its teaching quality and student learning experience. The Teaching Excellence Award is presented annually to a faculty member who demonstrates outstanding teaching performance. During the talk, Prof. YANG shared her insights into the evolution of her teaching philosophy, which is shaped by the dynamic shifts in the educational landscape and the influence of the current digital era. She summarized her teaching philosophy as 'experience management', a key concept originating from the service industry, and shared how she enhances teaching quality and student learning experience through various innovative teaching approaches. Prof. YANG also actively engaged with the audience during the Q&A and discussion session.



Prof. Michael HUI



Prof. Fiona YANG

For more details, please visit: https://www.um.edu.mo/news-and-press-releases/press-releases/detail/56962/



Professional Training on International Financial Reporting Standards (IFRS) class



Prof. Feng TANG



Mr. Derek CHAN

THE FBA-BRTC ORGANIZES THE 4TH PROFESSIONAL TRAINING ON INTERNATIONAL FINANCIAL REPORTING STANDARDS (IFRS) FOR THE PROFESSIONAL COMMITTEE OF ACCOUNTANTS OF MACAU

Teaching and Learning

Business Engagement

The Business Research and Training Center (BRTC) of the Faculty of Business Administration (FBA), University of Macau (UM) has successfully completed the 4th batch of International Financial Reporting Standards (IFRS) professional training, which took place over four consecutive weekends in October and November of 2023 at the university campus.

This latest series focused on two standards relating to Financial Instruments (IFRS7 and IFRS9). The lectures dived deep into the concepts and treatment of Recognition and Measurement, Impairment, Hedge Accounting and Disclosures. The series has attracted around 60 registrations, consisting of senior auditors and partners from Big 4 and other local accounting firms, financial analysts and top executives from financial institutions and manufacturing sector, as well as practitioners from the public, utilities and gaming sectors.

For more details, please visit: https://fba.um.edu.mo/brtc-4th-professional-training/

Prof. Glenn MCCARTNEY



"MACAU'S MEDICAL TOURISM PITCH POTENTIAL" BY PROF. GLENN MCCARTNEY AND MSC IN IRM STUDENT INK WANG, MACAU BUSINESS

Business Engagement

Service

Prof. Glenn MCCARTNEY, Associate Dean (Curriculum and Teaching) and Associate Professor in Integrated Resort and Tourism Management and MSc in IIRM student Ink WANG (汪楚風) were invited to share their opinions in the article entitled "Macau's medical tourism pitch potential" at P. 74 & 75 on Macau Business November issue 2023.

Article sharing:

High-end medical tourism has been put forward to develop and promote Macau. It was officially embedded as government policy in the city's "Second Five-Year Plan" in 2021. Much has been discussed on the prospects and challenges in promoting "medical+tourism" in Macau. As a niche tourism sector. There are obstacles to address, chief amongst these is combining and reaching consensus between the medical and hospitality professions and required resources.

For more details, please visit: https://www.macaubusiness.com/magazine/macaubusiness.com/magazine/macaubusiness-magazine-november-2023/ (P. 74 & 75)

5 "APPLYING TWO APPROACHES TO EXPAND TWO DIFFERENT MARKETS" (以兩種方案爭取不同市場) BY PROF. MATTHEW LIU, MACAO DAILY

Business Engagement

Service

Prof. Matthew LIU (劉丁己教授), Director of Centre for Continuing Education, Director of Business Research Training Center and Professor of Marketing, shared his opinion entitled "Empathizing featured products to win larger markets" at Macao Daily on 16 October 2023.

Article sharing:

澳門大學工商管理學院教授劉丁己建議:

一、對一般用戶推出標準化套餐方案:這類套餐通常有"價格實惠、快速安裝、信心保證、定期保修"等特色,以固定數款基本設備(如電子門鎖、智能聲控燈光與自動感應燈光、電動窗簾,有些還加上智能開關、智能監控攝像頭等)計價,簡單易懂,薄利多銷,先以入門款標準化方案,讓澳門業主體驗智能家居的好處和便利,有助打開市場。

二、對商業用戶、團體用戶與高端居家推出訂製方案:除一般居家客戶外,建議可針對商業用戶、社團、學校、屋苑管委會、與個別高端居家用戶,根據需求推出訂製化方案。

For more details, please visit: http://www.macaodaily.com/html/2023-10/16/content_1708055.htm



Prof. Matthew LIU



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"DRIVING TOURISM DEMANDBY DIVERSIFYING THE SECTOR'S OFFER" BY PROF. RICARDO SIU, MACAU BUSINESS

Business Engagement

Service

Prof. Ricardo SIU (蕭志成教授), Associate Professor in Business Economics, was invited to share his research findings in the article entitled "Driving tourism demand by diversifying the sector's offer" at P. 76 on Macau Business November issue 2023.

Article sharing:

Prof. Siu and Prof. U of IFTM argued that a successful tourism diversification strategy required "coherent, multi-sectoral coordination" involving industry operators, the government, and the local community to find the right product balance for the destination. "Practical strategies for developing a competitive tourism destination should be integrated into a larger project aimed at improving the tourism product structure at both the macro and micro levels, they wrote.

For more details, please visit:

https://www.macaubusiness.com/magazine/macau-business-magazine-november-2023/ (P. 76)

7 "STRONG EXTERNAL DEMAND, TOURISM PRICE INDEX ROSE 22% LAST QUARTER" (外需強勁 上季旅遊價指升22%) INTERVIEW WITH PROF. HENRY LEI, MACAO NEWS

Business Engagement

Service

Prof. Henry LEI (李振國教授), Associate Head of Department of Finance and Business Economics and Associate Professor in Business Economics, was invited to share his opinion in the article entitled "There are new income limits for affordable housing" at Macao News on 14 October 2023.

Article sharing:

澳門大學工商管理學院副教授李振國指出,去年同期基數較低,故數據顯著反彈。今年以來旅遊復甦勢頭強勁,以"十·一"黃金周為例,客量迫近疫前,住宿、手信、娛樂表演均取消折扣優惠,基本需以原價購買產品和服務,在大量旅客訪澳下,物價上升是預期之內,難以避免。

近水樓台抵物價貴

至於旅遊物價上升會否影響澳門作為旅遊城市的競爭力?他稱,現時內地旅客訪 澳已無分淡旺季,是以短線遊為主。澳門地理位置優越,不少旅客以澳門作為出 境遊首選,甚至以澳門替代歐美遊遠程線路。澳門雖然物價貴,但總體可控,由 於距離近,更可省下交通費用、時間。

For more details, please visit: http://www.macaodaily.com/html/2023-10/14/content_1707650.htm



Prof. Henry LEI





NEWSLETTER



FBA SUCCESSFULLY HELD TWO FBA SEMINAR SERIES IN INTERNATIONAL INTEGRATED RESORT MANAGEMENT AND BUSINESS ECONOMICS

Teaching and Learning

Research

Service

The Faculty of Business Administration (FBA) of the University of Macau (UM) successfully held the FBA Seminar 077 and 078 on 03 Nov 2023.



The FBA Seminar Series 077: **Prof. Yuansi HOU (侯** 遠思教授) hosted the seminar delivered by **Prof. Yanjun GUAN (管延軍教授)**, Professor, Nottingham University Business School China, Ningbo.



Prof. Yanjun GUAN (管延軍教授) presented his study "Emerging Issues in Person-Environment Fit and Human Resource Management in the Tourism Sector".



The FBA Seminar Series 078: **Prof. Brenda ZHANG** (張洋教授) hosted the seminar delivered by **Prof. Chia Wai Mun**, Associate Professor, Nanyang
Technological University.



Prof. Chia Wai Mun presented her study "Willingness-to-pay for a Haze Adaptation Programme and a Haze Eradication Programme in Singapore: The 2015 Transboundary Haze"



UPCOMING EVENT



FBA SEMINAR SERIES 079

 Topic: Information Technology Sociology & Research Implications in Tourism & Hospitality

www.fba.um.edu.mo

- Speaker: Prof. Dan WANG, Associate Professor, The Hong Kong Polytechnic University
- Date: 9 November 2023 (Thursday)
- Time: 15:00 to 16:30
- Venue: E22-G015
- · Host: Prof. Soey LEI, Assistant Professor in Integrated Resort and Tourism Management
- Online Registration: https://umac.au1.qualtrics.com/jfe/form/SV_6V gUq1gnJsARVDE

All academic staff, students, and interest parties are welcome to join!

For more details, please visit: https://fba.um.edu.mo/fba-seminar-series-079/

FBA SEMINAR SERIES 080

- Topic: On the Design of Service platform: pricing, delay promise, and information
- Speakers: Prof. Li XIAO, Assistant Professor, Tsinghua-Berkeley Shenzhen Institute (Tsinghua University)
- Date: 10 November 2023 (Friday)
- Time: 10:00 am to 11:30 am
- Venue: E22-G015
- Host: Prof. Yan LIN, Assistant Professor in Business Intelligence and Analytics
- Online registration: https://umac.au1.qualtrics.com/jfe/form/SV_b8dPKZqsK dzIzBA

All academic staff, students, and interested parties are welcome to join!

For more details, please visit: https://fba.um.edu.mo/fba-seminar-series-080/





3 FBA SEMINAR SERIES 081

- Topic: Flying too close to the Sun The effect of Federal Reserve rate disclosure on analyst forecasts
- Speakers: Prof. Wen LIN, Assistant Professor, Central University of Finance and Economics
- Date: 10 November 2023 (Friday)
- Time: 2:30 pm to 4:00 pm
- Venue: E22-G015
- Host: Prof. Duncan LIU, Assistant Professor in Accounting
- Online registration: <u>https://umac.au1.qualtrics.com/jfe/form/SV_9A</u> <u>eJejZMgPPazhl</u>

All academic staff, students, and interested parties are welcome to join!

For more details, please visit: https://fba.um.edu.mo/fba-seminar-series-081/

4 FBA SEMINAR SERIES 082

- Topic: Conflict and Consumer Behavior
- Speaker: Prof. Hao SHEN, Professor, The Chinese University of Hong Kong
- Date: 13 November 2023 (Monday)
- Time: 10:30 am to 12:00 pm
- Venue: E22-G015
- Host: Prof. Chanthika PORNPITAKPAN, Associate Professor in Management
- Online registration: https://umac.au1.qualtrics.com/jfe/form/SV_3EjPy1UjK3
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All academic staff, students, and interest parties are welcome to join!

For more details, please visit: https://fba.um.edu.mo/fba-seminar-series-082/







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FBA SALON SERIES ON FINTECH AND FINANCIAL MARKETS 011

- Topic: Impact of Demand Shocks on the Stock Market: Evidence from Chinese IPO
- Speaker: Prof. Jennifer Li, Assistant Professor of Finance FBA, UM
- Date: 15 November 2023 (Wednesday)
- Time: 13:00 to 14:00 pm
- Venue: FBA Lobby
- Moderator: Prof. Rachel Xiaorong MA, Assistant Professor of Finance

All academic staff, students, and interest parties are welcome to join!

For more details, please visit: https://fba.um.edu.mo/fba-salon-series-on-fintech-and-financial-markets-011/





6 FBA SEMINAR SERIES 083

- Topic: Growing the Efficient Frontier on Panel Trees
- Speaker: Prof. Gavin, Guanhao FENG, Assistant Professor of Business Statistics, City University of Hong Kong
- Date: 17 November 2023 (Friday)
- Time: 10:30 am to 12:00 pm
- Venue: E22-G015
- Host: Prof. Yi DING, Assistant Professor in Business Intelligence and Analytics
- Online registration: https://umac.au1.qualtrics.com/jfe/form/SV_aft
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All academic staff, students, and interested parties are welcome to join!

For more details, please visit: https://fba.um.edu.mo/fba-seminar-series-083/