| Programme | Course   | Title                                  | Author                                                     | Publisher                           | Title                                                                                                             | ISBN              | Edition | Year |
|-----------|----------|----------------------------------------|------------------------------------------------------------|-------------------------------------|-------------------------------------------------------------------------------------------------------------------|-------------------|---------|------|
| FBA-FBE   | BECO4011 | Financial Econometrics                 | R. Carter Hill, William E.<br>Griffiths, Guay C. Lim       | Wiley & Sons                        | Principles of Econometrics,                                                                                       | 978-1-118-45227-1 | 5th     | 2018 |
| FBA-IRTM  | IRTM3001 | Quality Service<br>Management          | Robert C. Ford, Michael C.<br>Sturman, Cherrill P. Heaton  | Cengage<br>Learning<br>(Delmar: NY) | Managing Quality Service In<br>Hospitality: How<br>Organizations Achieve<br>Excellence In The Guest<br>Experience | 978-1-4390-6032-2 | 1st     | 2013 |
|           | IRTM3001 |                                        | Valarie A. Zeithaml, Mary Jo<br>Bitner, and Dwayne Gremler | McGraw-Hill                         | Services Marketing:<br>Integrating Customer Focus<br>Across the Firm                                              | 978-007-811210-2  | 7th     | 2017 |
| FBABIDA   | GEST1006 | Logistic and Reasoning<br>for Business | David A. Hunter                                            | Wiley & Sons                        | A Practical Guide to Critical<br>Thinking: Deciding What to<br>Do and Believe                                     | 978-111-858308-1  | 2nd     | 2015 |